Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Oesia Networks, S.L.
c/ Marie Curie, 19, 4.ª planta
Rivas Vaciamadrid
Madrid
28521
Spain

Holds Certificate No: **ITMS 616587**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The SGS (Service Management System) that covers user and access management services, software and corporate tools management, hardware and equipment management, infrastructure and communications management, threat and information security management, backup and recovery management, operations management and workstation management, provided from the Corporate Systems Department for the iSOC and General Services departments.

For and on behalf of BSI:

Denelise L'Ecluse, Managing Director Assurance - Continental Europe

Original Registration Date: 2014-08-07
Latest Revision Date: 2023-07-19

Effective Date: 2023-07-28
Expiry Date: 2026-07-27

Page: 1 of 2

...making excellence a habit.™

Certificate No: **ITMS 616587**

Location	Registered Activities
Oesia Networks, S.L. c/ Marie Curie, 19, 4.ª planta Rivas Vaciamadrid Madrid 28521 Spain	The SGS (Service Management System) that covers user and access management services, software and corporate tools management, hardware and equipment management, infrastructure and communications management, threat and information security management, backup and recovery management, operations management and workstation management, provided from the Corporate Systems Department for the iSOC and General Services departments.
Oesia Networks, S.L. avda. Isabel la Católica, 6, 4.ª planta Zaragoza 50009 Spain	The SGS (Service Management System) that covers user and access management services, software and corporate tools management, hardware and equipment management, infrastructure and communications management, threat and information security management, backup and recovery management, operations management and workstation management, provided from the Corporate Systems Department for the iSOC and General Services departments.

Original Registration Date: 2014-08-07

Latest Revision Date: 2023-07-19

Effective Date: 2023-07-28

Expiry Date: 2026-07-27

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.